**T – 8 OASIS Team**

The Nominated Team’s Name:

Team Member Names: *(List them separated by a comma)*

Name of Organization:

Nominated By:

Approved by Service Excellence Council? □ Yes

A. Provide a brief snapshot of “why” this team is being nominated.

*OASIS Teams are charged with establishing Best Practices across a wide spectrum of facility functions. Is there one specific team that has done exceptional work? Why are they deserving of your nomination? Why are they a stand-out?*

B. How has this team made a difference?

*How has their Best Practice been a difference-maker at your organization? Did they innovate?*

*What’s been the practical effect of their work? How are we better for this new Best Practice?*

C. How and what impact has the OASIS Team had on patient/customer satisfaction?

*Every new Best Practice influences patient satisfaction in some way*. *Can you describe how the work of this nominated OASIS Team made itself felt on patients and their families? Any supporting evidence (survey scores, patient testimonials, recognition from leadership, etc.) is always welcome.*

D. How and what impact did this OASIS Team have on improving employee morale and the culture of their environment?

*The coherence, purpose, and good energy of the OASIS Team is often a powerful influence upon the morale of the organization at large. Examples of the way this team’s practical ideas and good vibrations contributed to the cultural well-being of the organization will win you points with our judges! Fire away!*

E. What impact has this team had on improving the community’s perception of the organization?

*Please provide specific examples.*

F. Have the team’s activities resulted in an improvement in productivity, or in reducing expenses, improving income or reducing turnover, etc.? Please cite the benefits in the areas impacted.

*If you can, show the ‘before and after’ results. (Please don’t deluge us with data; give just enough to make your point.)*

G. What behaviors mark this OASIS Team as exceptional?

*Provide details of how this team has provided service “above and beyond.”*

**This nomination, with supporting documentation (if applicable), should be sent via email to** [info@hcsecawards.com](mailto:info@hcsecawards.com) **once approved by the Service Excellence Council.**