

# BREAKTHROUGH AWARDS SUMMARY



## PATIENT EXPERIENCE

### ACHIEVEMENT

<i>HCAHPS</i>	EMERALD	<b>Communication with Doctors</b>
	EMERALD	<b>Hospital Environment - Clean</b>
	RUBY	<b>Response of Hospital Staff</b>
	RUBY	<b>Recommend the Hospital</b>
	DIAMOND	<b>Hospital Environment - Quiet</b>

### 2021 NATIONAL TOP BOX

<b>81.0%</b>	(79.3%)
<b>72.3%</b>	(69.0%)
<b>70.8%</b>	(62.1%)
<b>80.7%</b>	(71.6%)
<b>72.3%</b>	(58.0%)

