

# BREAKTHROUGH AWARDS SUMMARY



## PATIENT EXPERIENCE

### IMPROVEMENT

HCAHPS	BRONZE	<b>Hospital Environment - Quiet</b>	<b>83.93%</b>	(77.78%)
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### ACHIEVEMENT

HCAHPS			2021	NATIONAL TOP BOX
EMERALD		<b>Discharge Information</b>	<b>90.58%</b>	(86.03%)
DIAMOND		<b>Communication with Doctors</b>	<b>90.38%</b>	(78.86%)
DIAMOND		<b>Response of Hospital Staff</b>	<b>88.83%</b>	(63.36%)
DIAMOND		<b>Communication about Medicines</b>	<b>77.09%</b>	(59.98%)
DIAMOND		<b>Hospital Environment - Clean</b>	<b>90.91%</b>	(70.85%)
DIAMOND		<b>Hospital Environment - Quiet</b>	<b>83.93%</b>	(59.18%)
DIAMOND		<b>Transition of Care</b>	<b>63.25%</b>	(51.49%)
DIAMOND		<b>Rate Hospital (9-10)</b>	<b>82.14%</b>	(69.64%)
DIAMOND		<b>Recommend the Hospital</b>	<b>79.63%</b>	(68.84%)
DIAMOND		<b>Discharge Information</b>	<b>90.58%</b>	(86.03%)

