**I – 3 Exceptional Nurse**

Name of Nominee:

Name of Organization:

Nominated By:

Approved by Service Excellence Council? □ Yes

A. Provide a brief snapshot of “why” this individual is being nominated.

*We take seriously the word “exceptional” in this award. What about this nurse is unique? What about this person’s daily performance is singularly meritorious? Personal information and anecdotal reporting are most welcome.*

B. How has this nominee made a difference?

*Include details of how this individual is the “very best of your best” as a clinician, a leader, a preceptor, a role-model, and a fierce advocate of the highest traditions of the nurse profession.*

C. How and what impact has this nurse had on patient/customer satisfaction?

*Describe the personal impact by this nurse on patients/customers. Can you share examples of how he/she responds to patients’ personal issues --- responds to emotional needs, treats the “whole person,” is sensitive to the patients’ potential ‘loss of identity’ from being in the organization? What other behaviors make this person exceptional? If you have them, quotes from patients/customers would be very helpful to share with us.*

D. How and what impact does this nurse have in improving employee morale and the culture of the organization?

*Provide specific examples of how this nurse has been a positive role model for peers and how her/his behavior has had a transformative effect on the life of the organization.*

E. What impact has this nurse had on improving the community’s perception of the organization?

*Please provide specific details.*

F. Which behaviors differentiate this nominee from other nurses?

*Provide details of how this nurse has provided leadership and service “above and beyond.”*

**This nomination, with supporting documentation (if applicable), should be sent via email to** info@hcsecawards.com **once approved by the Service Excellence Council.**