**L – 13 Motivating Administrator**

Name of Nominee:

Name of Organization:

Nominated By:

Approved by Service Excellence Council? □ Yes

A. Provide a brief snapshot of “why” this individual is being nominated.

*Of all the Administrators at your organization, how has this individual motivated staff with respect to Service Excellence? How have they enlivened and animated the drive toward excellence? Give us some examples of what this person has done.*

B. How has the individual made a difference?

*What distinguishes this Administrator’s energy on behalf of the SEI?*

C. How and what impact has this individual had on patient/customer satisfaction?

*Do you have stories you can share about this Administrator’s good influence?*

D. How and what impact did this individual have on improving employee morale and the organization’s culture?

*Share specific examples of how the individual’s creativity, understanding, and leadership have been motivating models for others to follow.*

E. Describe what impact the individual has had on improving the community perception of the organization?

*Please provide specific details.*

F. What behaviors differentiate this individual from other administrators?

*How is he/she more motivating than others? What’s the secret ingredient?*

**This nomination, with supporting documentation (if applicable), should be sent via email to** [info@hcsecawards.com](mailto:info@hcsecawards.com) **once approved by the Service Excellence Council.**